Conveyance Allowance Frequently Asked Questions

What is a conveyance allowance?

The conveyance allowance is a form of financial assistance for parents/carers to transport children to and from school in rural and regional Victoria. In some locations, students are unable to access free school buses. In these instances, students may receive a conveyance allowance to assist with travel costs. Allowances are available for public transport, private car and private bus.

For further information, see: Conveyance Allowance

How do I know if my child is eligible for a conveyance allowance?

For information about student eligibility, see: Conveyance Allowance

Where can I get an application form?

For student conveyance application forms, see: Conveyance Allowance

Where do I submit my child's conveyance allowance application?

Parents should submit their completed application form to their child's school for processing.

Can I use online mapping software to calculate the distance from home to school/campus attended?

Online mapping software such as Google Maps and Whereis should be used as a guide only. The Student Conveyance Allowance System (SCAS) used by your child's school will test a student's eligibility thoroughly and consistently. Each conveyance school uses SCAS to record details from the conveyance allowance application forms submitted by parents/guardians. Eligibility for an allowance is not normally confirmed until mid-late term 1 when the first claim period on SCAS opens. SCAS assists schools in determining whether the school attended is the student's nearest (this establishes the student's eligibility to claim from the school attended).

For information about how distance is calculated on SCAS, see: Student Conveyance Allowance System

Can I appeal if my child's application for a conveyance allowance has been declined on distance criteria to closest school?

The SCAS software will assess the application by calculating the distance between the latitude & longitude of the student's street address and the latitude & longitude of the school address using the shortest most practicable route. Parents may calculate the distance using the route that they wish to drive rather than the shortest practicable route. The Department cannot accept these distances or the distance from odometer readings as they may be inaccurate. However, if the SCAS route uses roads that are closed or impassable in poor weather conditions, your school can contact the SCAS Help desk for reassessment.

If enquiries cannot be resolved at school level, please provide school name and student details in an email to: conveyance@edumail.vic.gov.au. After the matter has been investigated a written response will be provided.